



Navy Family Accountability & Assessment System



FACT SHEET

Navy Family Accountability and Assessment System (NFAAS) standardizes a method for the Navy to account, assess, manage, and monitor the recovery process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. NFAAS provides valuable information to all levels of the Navy chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

NFAAS allows Navy Personnel to do the following:

1. Report Accounting Status
2. Update Contact/Location Information
3. Complete Needs Assessment
4. View Reference Information

Affected Sailors and their families are able to access NFAAS by 3 methods:

- **Sign In:** Logging onto NFAAS at <https://navyfamily.navy.mil> via mobile device or computer.
- **Call In:** Calling the Emergency Call Center at 1-877-414-5358 (the TDD number, for the hearing impaired is 1-866-297-1971)
- **Walk In:** Visiting a local Fleet and Family Support Center to report their current status.

All Navy personnel (military and civilian) should muster with their commands as directed or within 12 to 24 hours after a disaster, Navy families should fill out a needs assessment in NFAAS if required. Information provided by the affected member or their family in the needs assessment will be used only by Navy professionals and subject matter experts working on their behalf in recovery efforts. Details of their survey are confidential and will NOT be shared with anyone without their permission.

RESOURCES

1. Links and quick summary of available training videos for sharing with NFM:

<http://www.youtube.com/user/CNICN91>

- 1. NFAAS- How To Log In: A short video on the options to log in to the Navy Family Accountability & Assessment System (NFAAS).
- 2. NFAAS - How To Update Contact Information: A how to video on updating your contact information in the Navy Family and Accountability System (NFAAS).
- 3. NFAAS - How to fill out a Needs Assessment: A brief walk through on how to complete a needs assessment survey in NFAAS.

2. NFAAS website: <https://www.navyfamily.navy.mil>

3. Emergency Call Center: 1-877-414-5358. (TDD number is 1-866-297-1971).

4. NFAAS training website: <http://www.novonicsttl.com/CNIC/FFR/VirtualOffice/N91/docs/NFAAS/player.html>

5. CNIC Fleet and Family Website: <https://www.ffsp.navy.mil>