

OMBUDSMAN PROGRAM

INTRODUCTION:

Students will be introduced to the Navy Ombudsman Program and discuss various Ombudsman case studies. These case studies will generate class discussion and address various issues the Command Leadership Team and Command Support Team may encounter regarding the Command Ombudsman. This is a joint session.

GOAL:

The goal of this module is for you to:

- clarify the role of the Ombudsman
- understand the importance of a positive Ombudsman/Command Team/Command Support Team relationship
- discuss with spouse various ways Ombudsman issues can be addressed

ADDITIONAL RESOURCES:

- Ombudsman Instruction OPNAVINST 1750.1G CH-2 (provided on end of course cd)
- Navy Family Ombudsman Program Manual (provided on end of course cd)
- Fleet and Family Support Programs: www.ffsp.navy.mil
- <http://www.Ombudsmanregistry.org>